

Model Career Centre – Osmania University
Foreign Language Placement (FLP) Drive

Register using link: <https://goo.gl/forms/KHdbxTa6ActgXhps1>

Date & Time of FLP Drive: 13th August, 2018. 10:30 AM onwards

Venue: Model Career Centre, Opp. Arts College, Osmania University, Hyderabad

Company - CONCENTRIX

Position- German Language Expert / French Language Expert

Location- Pune

Shifts- Rotational

Selection Criteria- Any UG, Grad Fresher or experienced

1. HR Interaction
2. Written assessment in German/French.
3. Final OPS round on SKYPE or Whatsapp video call

German- Minimum B1 certified

or result awaited or diploma in German,

Salary: 3.35 LPA for fresher's. Experienced it may go upto 5 LPA

French- Minimum B2

or advance diploma in French

Salary: 5.50 LPA- 6 LPA for fresher's

Date of Joining: End of August, 2018.

Job Description :

- Responsible for monitoring contacts
- Responsible for preparing and providing feedback to agents
- Data analysis and making designated reports/decks
- Participating in internal & external calibrations
- Communication to heighten awareness and focusing on importance of positive customer experience
- Making recommendations and driving improvement
- Ensuring that internal policies, procedures, and compliance regulations are being followed
- Identifying operational / training issues and helping team in fixing these gaps

Desired Skills :

- Must be proficient in German/ french language
- Interpersonal and communication skills